CASSEY ONELL

Call Center Agent

Contact

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Skills

Customer

Service &

Communication

Microsoft

Office Tools

Verbal

Communication

Profile

College of Commerce and Business Studies

University of Colorado

Education

Bachelor Of Science In Business Management

2005-2010

I am applying for the positIon of Call Center Agent.

I am passionate and fast-learner. A sales person who can communicate and engage to sales management. I am

interested tighting up with this company.

Vocational Short Course

Basic Business Management

2000-2005

Secondary School

Westville School of Business

Experience

Sales Representative

Smart Cellular Corp. | 2021-2020

• Coordinating Sales Department

• Marketing products and services.

• Performing sales processes for tech business

On-The-Job Trainee

Thinker Solutions, Inc. | 2020

• Coordinating Sales Department

• Marketing products and services.

• Performing sales processes for tech business

Expertise

• Excellent working knowledge of spreadsheet layout

and documentation

• Knowledge in sales report presentation

• Good communication skills

• Customer Servicing